

## Prepaid Bilateral Agreement

THIS AGREEMENT is made on DATE \_\_\_\_\_

By and between

**BWB Shpk** registered at Njesia Bashkiake Nr. 9, Bulevardi Zogu i Pare, QBT, Kati 7, Ap.12, Tirane, Albania, having a VAT. Number: **L41730010L**, represented by director Mr.GJERGJI TAHO, *hereinafter referred as "BWB"*

and

\_\_\_\_\_, registered at \_\_\_\_\_, having a VAT. Number: \_\_\_\_\_, represented by director \_\_\_\_\_, *hereinafter referred as "\_\_\_\_\_"*

hereinafter individually referred to as "Party" and jointly referred to as "Parties"

### 1. SUBJECT OF THE AGREEMENT

Now therefore, the Parties agree as follows:

- 1.1 The subject of the Agreement is the interconnection between the telecommunication systems of the Parties via the open IP for the purpose of supplying the Voice over IP (VoIP), in accordance with the terms and conditions set out herein.
2. Either Party can provide the service of the outgoing traffic of the telecommunication system's voice transmission over IP that agreed mutually between the Parties.

### 2. TERMS AND DEFINITIONS

- **Termination** shall be understood as reception and flow of incoming traffic.
- **Traffic** shall be understood as load created by a flow of calls.
- **Call** shall be understood as telephone connection
- **Minutes** shall be understood as the duration in minute(s) unit of the Traffic.
- **Billing system** shall be understood as automated accounting system of the provided services.
- **Credit limit** shall be understood as maximal cost of the provided services by either party on credit. The credit amount limit shall be estimated as the difference between the cost of the provided services and the services' payment. The cost of services provided by the Parties to each other can be also set-off against payment of services.
- **Billing period** shall be understood as the period of time while the Parties provide the services to each other and at the end of which calculates its price for the purpose of the further payment.
- **Communication center** shall be understood as the equipment providing the incoming and outgoing traffic service.
- **Supplying-Party** shall be understood as the Party that receives the traffic.
- **Client-Party** shall be understood as the Party that sends the traffic
- **Services** shall be understood as the international telecommunications services provided to the routes mentioned in the Appendix to the Agreement. The services consist in the voice and fax messages transmission through the dial access.
- **Cost usage** shall be understood as the Service's monetary amount purchased by the Client-Party.
- **Payment of service(s)** shall be understood as monetary amount paid by the Client-Party for the Cost usage enjoyed on the Supplying-Party.

### 3. LIABILITIES OF THE PARTIES

*The Parties are liable:*

- ✓ To direct the outgoing load of its telecommunications system of the voice data transmission addressed to the agreed routes to the other Party's unit of the telecommunications system of the voice data transmission for the further service.
- ✓ To provide the traffic routing of the voice data transmission telecommunications system to the agreed IP addresses.
- ✓ To draw up all the amendments of IP-addresses (addition or removal) in the Agreement appendixes signed by the Parties. The Parties are not responsible for any traffic sent or accepted from the IP-addresses belonging to none of Parties.
- ✓ For the service's quality provided by either Party.
- ✓ To provide all the maintenance and technical support of the telecommunications system within its technical responsibility area.
- ✓ To provide the calculations of Cost usage for provided services according to the terms of the Agreement.

---

#### BWB Sh.P.K

Njesia Bashkiake Nr. 9, Bul.Zogu i Pare, QBT, Kati 7, Ap.12, TIRANA - Albania  
tel. +355 69 21 40 865 mail: info@bwbalkans.al  
VAT NUMBER L41730010L



Agreement and becomes hence the official document confirming the volume of the mutual liabilities of the Parties. The balance signed by the Parties is not a subject for the further disputes.

**15. Bank details for Company:**

**Beneficiary's Name:**

**Beneficiary's Address:**

**IBAN:**

**Bank name:**

**Bank address:**

**SWIFT/BIC:**

**Bank details for BWB SHPK:**

**Beneficiary's Name:** BWB SHPK

**Beneficiary's Address:** Njesia Bashkiake Nr. 9, Bulevardi Zogu i Pare, QBT, Kati 7, Ap.12, Tirane, Albania

**IBAN EUR:** PL8010501012100009031203467

**IBAN USD:** PL98105010121000002430273215

**Bank name:** ING Bank Śląski S.A

**Bank address:** Ul.Malczewskiego 45, 02-622 Warszawa, Poland

**SWIFT/BIC:** INGBPLPW

16. Each Party is liable for the accuracy of the provided bank details and is obliged to inform other Party in case of any changes timely.
17. Each Party reserves the right to request copies of basic financial Statements of the other Party. If requested by a Party, the other Party shall provide said requested financial statements within seven (7) business days of the date of such request.

**6. BILLING DISPUTES**

- 6.1 Each Party is powered to initiate the appointment of the authorized representatives to define the reason of the discrepancies and eliminate it according to the appropriate appointment procedure of the Parties.
2. In case the calculation disagreement for the Services provided (the sum of the invoice) is less than 1% the sums of the invoices received by the Parties the invoice amount cannot be subject for the dispute. The party loses its right to dispute the invoice.
3. If the calculation disagreement (the total invoice sum) according to the Parties data is more than 1% the total sum of the invoice is to be paid including the disputable sums when it is not a price discrepancies case. In case of the price discrepancies the paying Party is in right to pay the invoice with the exception of the disputable sum subject to the prior (by the 6.6 item) written notification of the other accepting Party about the dispute reason and amount.
4. The payment of the disputed amounts caused by the minutes' discrepancies cannot be delayed and is to be paid in full amount. However, such discrepancies are subject to consideration and the Parties will endeavors their best to resolve it.
5. In case of the discrepancies due to the rates increase where the Supplying-Party has not received the relevant codes confirmation from the Client-Party, the discrepancy is being deemed as occurred on the Supplying-Party fault and is not subject to the dispute.
6. The Client-Party that disputes in good faith the appropriateness of any data included in an invoice from the Supplying-Party must notify the Supplying-Party in writing of the disputed charge within 10 (ten) days from the invoice issued date and provide the following documentation in order to resolve the dispute:
  - disputed destinations (route description);
  - amount of total dispute;
  - dispute type (rate, minute, or code);
  - if rate dispute, the claimed rates, associated time period and total minutes involved for each disputed destination;
  - if minute dispute, the claimed minutes and associated call detail records for each disputed destination; and
  - if code dispute, the claimed codes and associated rates for each disputed destination.
7. The mutual decision of these representatives is to be made within 20 (twenty) days start from the disputable invoice and documentation (stated in the 6.6 item of the Agreement) date of receipt and not longer than 30 (thirty) days from the moment of the disputing minutes notification acceptance.
8. If the Party, which open the dispute didn't provide any confirmative documentation, including financial report, CDR, logs etc. within 30 days from the invoice issued date, the dispute is to be closed in favor of another Party.

---

**BWB Sh.P.K**

Njesia Bashkiake Nr. 9, Bul.Zogu i Pare, QBT, Kati 7, Ap.12, TIRANA - Albania

tel. +355 69 21 40 865 mail: info@bwbalkans.al

VAT NUMBER L41730010L



9. Failure to contest a charge within 10 (ten) days of the invoice date will create an irrefutable presumption of the correctness of the charge and its approval by the received Party.

In that case the disagreeing Party shall waive its right to dispute that invoice.

10. Should the Parties fail to resolve the dispute in amicable way it must be ultimately resolved according to the Section 12 of the Agreement
11. Either Party reserves the rights to suspend traffic when a dispute is reported.

## **7. PROPERTY OF THE PARTIES**

The Parties confirm that the present Agreement does not break the existing rights of property to the equipment, materials and communication services and other property of the Parties as well as the copyright and the allied rights to the appropriate objects.

## **8. RELATIONSHIP OF THE PARTIES**

1. The Parties declare that none of the Parties is considered to be the agent of the other Party, and none of the Parties has the right to assume or otherwise create the obligations of any sort expressed or meant on behalf of other Party of the present Agreement excepting the cases that are directly determined under the Agreement or its appendixes. This Agreement does not create a joint venture.
2. The employees of one Party are not considered as the employees of the other Party under the Agreement. The Parties also declare that each of them independently carries out the insurance against usual and extreme risks connected with the Agreement participation. The parties assume the risk of damage or loss of their equipment.
3. The Parties are obliged to treat each other's property carefully and to observe the property interests of each other.
4. All the amendments and supplements to this Agreement agreed by the Parties constitute its integral part.
5. Each Party will do their best for its clients and partners behave so that it doesn't influence the work of clients and partners of the other Party and according to the standard safety rules and
6. Each Party has right to protect its technical resources and their clients' resources.
7. The Parties agreed to cooperate on the technical matters so to provide their clients' with the efficient network operation. Each Party will provide its representatives for the technical, administrative and settlement matters.

## **9. CONFIDENTIALTY**

1. During the Agreement validation period and 5 (five) years thereafter neither Party shall disclose any "Confidential Information" belonging to the other Party without its written permission to any third Party or to use it for its interests or for the third Party interest.  
The Confidential Information accepting Party will limit the access to such information with its employees that are in need of such information for the proper Agreement performance.
2. All the information provided under the present Agreement is considered as the Confidential Information and is given in temporal use only for the Agreement obligations proper performance.
3. The obligations under the Agreement are not applicable to the Confidential Information that:
  - 1) Is known to the public through no act or omission of the receiving Party;
  - 2) Is lawfully obtained by that Party from a third Party who has the right to disclose it;
  - 3) Is in the possession of or is known to that Party prior to the date of this agreement, to the extent that Party is not bound by any confidentiality obligation in respect of such information to the other Party.
4. The following Confidential Information disclosures by either Party shall not constitute a breach of sub-Clause 9.1:
  - 1) A disclosure of the information necessary to comply with any law or the valid order of a court of competent jurisdiction or the rule, regulation or request of any governmental or other regulatory authority or agency provided that the Party disclosing the information shall notify the other Party promptly of any such order or request (and if possible prior to making any disclosure) and shall request confidential treatment of such information by the third Party to which it is disclosed;
  - 2) The disclosure of the information to the other Party's auditor and/or other professional advisors or as part of its normal reporting or review procedure to its parent company, members or partners as the case may be, under the stipulation that the Party disclosing the information will endeavor to procure that its auditors, professional advisors, parent company members and partners will also treat such information as confidential. At that the Party will bear the responsibility for the activity of its employees and the persons attracted by the agreement that brought to the other Party's confidential information disclosure according to the Agreement.
  - 3) On termination of this agreement for whatever reason, the recipient Party shall return to the disclosing party (or, at the discretion of the disclosing Party, destroy) all copies of confidential information of the other Party which it has in its possession. The provisions of Section 9 shall survive the termination or expiry of this agreement for any reason whatsoever.
5. At repeated during one calendar year late payments of the services provided by the Agreement or at the delay of the payment for more than 15 days the other Party is in right to assign the claim to the third Party subject to the proper written notification of the Debtor-Party about the occurred claim assignment attaching the relevant confirming documents. In that case the extension and publishing (by the third Party as well) of the information about the debts of non-paying Party is not considered as the confidentiality clause break.



## **10. INDEMNIFICATION AND LIMITATION OF LIABILITY**

1. The Parties bear the responsibility for the failure and improper execution of the undertaken obligations in accordance with the laws of the [REDACTED].
2. Excepting the cases of swindle, malicious intention or fault in the form of imprudence, the Parties do not bear the responsibility for any damage, losses, claims or other charges which they or third parties can bear due to the act or inactivity for which the employees, agents, other representatives are responsible. The Parties are engaged to indemnify, defend and hold harmless each other from and against such damages, losses, claims and other expenses including reasonable attorney's fees. This obligation of mutual protection is valid in case of the pre-term Agreement dissolution as well.
3. The Parties are not liable for each other for any consequential loss occurred or stated by the one of the Parties or third Party arising out of the non-performance or performance of the Agreement by the first Party.

## **11. FORCE-MAJEURE**

The Parties are not liable for any delay of the Agreement performance as well as for any loss, damage, claims and other expenses occurred due to the circumstances or reasons that are out of the Parties' control. The said circumstances and reasons include: war (including civil), revolts, sabotage, embargo, fire, flood or other Act of God, explosions, acts or inactions of government of Great Britain or other governments, strikes. The Parties immediately notify each other in written about any Force-majeure circumstances detaining or otherwise preventing performance of the present Agreement. If Force-Majeure circumstances frustrate or prevent the Parties from its obligations performance that lasts longer than 180 (one hundred eighty) days, either Party may dissolve solely the Agreement by notifying the other party in written 30 days prior to the proposed dissolution date.

## **12. DISPUTES SETTLEMENT**

1. This Agreement is made up and executed by the Parties according to the laws of [REDACTED].
2. Any disputes or discrepancies which may arise out of or in connection with the Agreement execution or non-execution by the Party (Parties) shall be settled amicably by means of negotiations between the Managers of the Parties who have signed the Agreement or by their authorized representatives.
3. If the Parties fail to agree upon a disputable matter the dispute shall be considered by [REDACTED] Court.
4. The Agreement is made up in two copies, one for each Party. Both copies having equal legal force.

## **13. NOTIFICATIONS AND THE PARTIES' DETAILS**

All the notifications or other statements regarding the companies cooperation matters that are subject to transfer to the other Party are made in written and delivered:

- personally,
- by mail, postage prepaid or
- by confirmed e-mail.

## **14. CONTRACT DISSOLUTION**

1. At the conclusion of the present Agreement each Party relies on the ownership of the other Party and the existing licenses. In case of changes or expected changes in the licensing or ownership affecting the present Agreement the Parties inform each other in written not later than 30 (thirty) days before the case. The changes in the ownership or any company management restructuring give no right to cancel the present Agreement.
2. Any Party may dissolve this Agreement in advance with the 30 days in advance written notice.
3. The dissolution of this Agreement does not set either Party free from its obligations for the provided service payment.
4. Upon dissolution of this Agreement the Parties are obliged to pay all balances due from the last payment moment to the Agreement dissolution moment.

## **15. CONTRACT TIME**

The Agreement is valid for **1 (one) year** from the date of signing by final Party.

The Agreement is automatically continued every year thereafter until either Party will note in written another Party **30 days** prior about its desire not to continue it.

## **16. ANNEXES**

---

### **BWB Sh.P.K**

Njesia Bashkiake Nr. 9, Bul.Zogu i Pare, QBT, Kati 7, Ap.12, TIRANA - Albania  
tel. +355 69 21 40 865 mail: info@bwbalkans.al

VAT NUMBER L41730010L



**BEST  
WAY<sup>TO</sup>  
BALKANS**

This schedule of annexes is subject to the terms and conditions of the Agreement:

- Annex 1 Pricing and notification
- Annex 2 Escalation list of Companies
- Annex 3 Technical information of the parties in excel format (to be sent via mail).

**Company:**

**Name:** \_\_\_\_\_

**Position:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**BWB Sh.p.k:**

**Name: GJERGJI TAHO**

**Position: Director**

**Date:**



GJERGJI TAHO  
*[Handwritten signature]*

---

**BWB Sh.P.K**

Njesia Bashkiake Nr. 9, Bul.Zogu i Pare, QBT, Kati 7, Ap.12, TIRANA - Albania  
tel. +355 69 21 40 865 mail: info@bwbalkans.al

VAT NUMBER L41730010L

**BWBALKANS.AL**

## Annex 1

### PRICING AND NOTIFICATIONS

#### A. GENERAL ISSUES

1. Parties agree that each holds an exclusive right to set rates and that rate formation is independent from and may differ from the market pricing policy.
2. Any Party has the right to initiate rate or codes modification by sending a written notification to the other Party (hereinafter referred to as **Rate Notifications**).
3. In case of rate changes for services provided by the Parties as well as changes in the list of services the Parties agree to send relevant notifications to the following e-mails:
  - for **BWB** : [rates@bwbalkans.al](mailto:rates@bwbalkans.al)
  - for **(Party)** : \_\_\_\_\_

#### B. NOTIFICATION CONTENT

1. In case of any route rate changes the Supplier is obliged to clearly indicate the exact alteration of codes in the notification, such as:
  - Code;
  - Route name;
  - Rate per minute;
  - Increment (1/1 — 1 second increments, 60/60 — sixty second increments or other) — for each code individually or all codes in total;
  - Status (rate increase; rate decrease; elimination from the price list of a code or subcode specified in the previous notifications; introduction of a new code or subcode to the price list; rate without change; blocked code);
  - Effective date — for each code individually or all codes included in this notification;
  - Status of the previously provided subcodes of this code (if they are subject to changes).

Each code must be written in a separate table cell of an attached file created in Comma Separated Values (CSV), Microsoft Excel (XLS) or Open Document Spreadsheet (ODS) format. CSV is preferred one due to limited number of rows (65536) and columns (256) in each sheet of other formats.

2. The rate for the specific route should correlates with its appropriate code only. The route name is given for information purposes only.
3. The traffic is routed to all the codes and subcodes provided by the Supplier. In this case the traffic is routed to the longest subcode provided by the Supplier for this destination. *For example, if the rate for code 234806 is 0.13 EUR/USD, and for code 23480 is 0.09 EUR/USD, the call on number 234806121212 will be billed at 0.13 EUR/USD. On all other codes beginning with code 23480\* — at 0.09 EUR/USD.*
4. Traffic to longer subcodes beginning with the basic code which are not specified in the price list, will be routed to the basic code. *For example, if the Supplier provided the code 1, but did not prescribe separately the code of Dominican Republic (1809), the call on number 1809121212 will be billed at the rate indicated for the basic code 1.* Such longer codes must be either blocked for traffic reception or specified separately together with an indication of their rates or status «**block**».
5. If the Supplier provides a new fixed-line country code (hereinafter referred to as — «**PSTN**») (*for example, 380*), it is **obliged** to specify the status of mobile and country-city codes in the same notification, unless their rates are not different (higher or lower) from the PSTN rate. If the rates for mobile codes (*38067, 38050 etc.*) are not indicated separately in the price list, all the traffic there will be billed at the rate of PSTN, because the Supplier's notifications do not specify other cases.
6. If the Supplier provides a code with certain non-operating subcodes it must clearly indicate such subcodes as blocked ones. The Client should block these subcodes on its side and should not route traffic there.
7. Any traffic sent to a destination without a rate indication in the current price list will be subject to a rate of **10 (ten) EUR/USD per min.**
8. To avoid any misunderstandings and misinterpretations of the Rate Notification the Supplier is obliged to restate in the Rate Notification all the previously provided codes for the relevant country along with their status indication (increase, decrease,

9. Shorter (basic) codes, no matter if their rate is higher or lower than for subcodes, **do not substitute** the action of subcodes which continue to operate unless otherwise stated in a special notice by the Supplier. *For example, if the Supplier sends code 79 at 0.06 EUR/USD, and earlier it opened subcode 7903 at 0.04 EUR/USD, traffic on number 7903797979 will be billed at 0.04 EUR/USD, because there was no notification from the Supplier about deleting of this subcode, rate increase or its integration into a shorter (basic) code.*
10. If the Supplier implies that the shorter code substitutes the effect of all longer subcodes provided earlier, it **must** specify it clearly in the notification to avoid double meaning:
- by providing a full list of subcodes which are subject to deletion and indicating the «**delete**» status;
  - or by indicating in the notification body that from the moment the notification enters into force all subcodes will be billed at the rate of the basic code (see clause B.11)
- In case the status of subcodes is not specified the basic code is downloaded, but the subcodes are not deleted and thus billed on the basis of before indicated rates.
11. In case of full replacement of the price list the Supplier must indicate in the **letter body** that current notification will **completely replace** the rates for either all destinations offered before or a certain destination within the country dialing code (*for example, Uzbekistan 998*). Example of such notice:

Dear,

*Officially we inform you about the change of rates and codes on traffic termination from September, 1, 2009.*

*Please, pay attention that traffic termination will be accepted **only to the pointed in this notification codes and rates** for the destination of Uzbekistan (998).*

*Previous rates and codes to these destinations should be **considered invalid**.*

*Notification about complete replacement of rates for a certain destination without specifying its code is considered invalid according to Clause B.2 of this Annex.*

12. If a certain subcode becomes non-operational and is to be removed from the price list, the Supplier can choose between 2 options:
- to send a Notice about rate increase for this subcode to the basic code rate;
  - or to send a Notice about closing of this subcode and its integration into a basic code (and also increase of the rate to the basic code rate).
13. If the Supplier sends codes with «**no change**» status, the rates for these codes remain unchanged in the Client's billing system. Therefore, the Supplier takes responsibility to ensure that the rates for these codes correspond with the rates sent earlier.
14. The Supplier agrees that the Client **is not** responsible for errors in the Supplier's notifications or billing system. If the Supplier sent incorrect rates and did not send clarification before the new date came into effect, the rates are considered valid and accepted and therefore are not subject to dispute or recount. *For example, if the Supplier sent a rate for code 1 equal to 0.01 EUR/USD without specifying prices for subcodes 1809, 1767 (Dominican Republic) in the price list, but accepted traffic to these subcodes, he cannot demand a rate recount since he did not indicate these subcodes in the price list as separate.*
15. The Client agrees that the Supplier **is not** responsible for the errors in rates and codes uploading into the Client's billing system.
16. In case the error in the Supplier's notification gives the possibility of double interpretation and misuse, the Client should ask the Supplier for **clarification and additional instructions**.

### C. EFFECTIVE DATES

1. The Parties agree that rate notifications will come into effect and invoices will be generated in the following time zones:  
from **BWB: GMT+0**  
from **Party: GMT +\_\_ (summertime: GMT+\_\_)**
2. Increases become effective no earlier than **7 (seven) days** from the moment of notification of the Client.
3. Decreases become effective immediately from the moment of notifying the Client.
4. Code deleting becomes effective no earlier than **7 (seven) days** from the moment of notification of the Client.
5. New codes, if they involve rate increase (*for example, a new code 7954 at the rate 0.580 EUR/USD is separated from code 79 Russia mobile at the rate 0.050 EUR/USD*), become effective no earlier than **7 days** from the moment of notification of the Client. If new codes do not involve any rate increase, they become effective from the moment of notification of the Client.

6. A complete replacement of the price list or rates for a particular destination becomes effective no earlier than **7 (seven) days** from the moment of notification of the Client. A notification, marked as a full price list or rates replacement for a particular destination must have a single effective date.
7. If the Supplier notifies the Client about changes due to become effective in **7 (seven) days**, and afterwards is willing to change rates for the same codes within the mentioned period of **7 (seven) days**, the Supplier shall indicate which rate shall be considered valid after the **7 (seven) days** notification period. *For example, the Supplier increased the rate for code 9989 from 0.060 EUR/USD to 0.063 EUR/USD and the change is due to become effective on April 21. Afterwards he decreased the rate for code 9989 from 0.060 EUR/USD to 0.058 EUR/USD effective on April 19. In this case the Supplier must indicate which rate will be considered valid after April 21.* If the Supplier fails to provide such information, the higher rate will remain in effect.
8. In case the Customer agrees to accept the Notice about removing a subcode or increasing its rate or a full price list replacement earlier than in **7 (seven) days**, the Supplier upon the receipt of a written confirmation from the Customer's manager has a right to send a notice with the corresponding changes.
9. In cases when rate or code changes should become effective no earlier than **7 (seven) days** from the moment of notification of the Client, the day when the rate notification is sent by the Supplier is considered the first day of the notification period.
10. In case all aforesaid terms of effectiveness as well as conditions of Section D of this Annex («Confirmation of rate notifications») are observed by the Supplier, the rates are not subject to dispute after the date they come into force.

#### D. CONFIRMATION OF RATE NOTIFICATIONS

1. The Rate Notification receipt must be confirmed by the receiving Party. Otherwise the notifying Party is obliged to continue sending the Rate Notification until such confirmation is received.
2. The notifying Party is obliged to ensure that the receiving Party receives and confirms the receipt of the Rate Notification
3. If the Client failed to provide confirmation of the Rate Notification receipt before the effective date, codes with increased rates and new codes must be blocked until the Client confirms the receipt.
4. In case of rate discrepancies whereas the Supplier did not receive the relevant confirmation from the Client the discrepancy is deemed as occurred on the Supplier fault and are not subject to dispute.
5. The codes with a rate decrease come into force regardless of the fact whether the Rate Notification confirmation was received or not.
6. In case of confirmation of rate notification by the Client these rates are not subject to dispute after the date they come into force.

#### E. TECHNICAL PREFIXES AND TARIFF PLANS

1. If Supplier provides different tariff plans which differ by technical prefix (*for example, standard price list with prefix #11 and premium price list with prefix 0647*), Supplier **must** specify the technical prefix in each rate notification. Otherwise the price list will not be accepted for any tariff plan and notification will be considered invalid.
2. Notifications where technical prefix is not specified will be accepted as the «no prefix» tariff plan, unless the use of a certain default prefix is provided by the Supplier in the agreement or technical form.

#### F. INTERNATIONAL NUMBERING PLAN CHANGE

1. When international dialing codes are changed (*for example, Kazakhstan country-code is changed from 73 to 77*), the Supplier must send a notification indicating the closure of old codes and introduction of new ones. Otherwise no default change will be performed in the Client's billing system.

This Annex is incorporated in the Agreement and constitutes the whole of the agreement between the Parties with respect to the above subject matter.

All terms used but not defined shall have the same meaning as in the Agreement.

In the event of any conflict or inconsistency between the terms in the Agreement and this Annex, the terms of this Annex shall prevail.

#### Company:

Name: \_\_\_\_\_  
Position: \_\_\_\_\_  
Date: \_\_\_\_\_

#### BWB Sh.p.k:

Name: GJERGJI TAHO  
Position: Director  
Date:

---

#### BWB Sh.P.K

Njesia Bashkiake Nr. 9, Bul.Zogu i Pare, QBT, Kati 7, Ap.12, TIRANA - Albania

tel. +355 69 21 40 865 mail: info@bwbalkans.al

VAT NUMBER L41730010L

BWBALKANS.AL

GJERGJI TAMI  


### ESCALATION LIST OF COMPANIES

<b>Company name:</b>	<b>BWB SHPK</b>	<b>COMPANY</b>
<b>General Director:</b>	GJERGJI TAHO	
<b>Legal address:</b>	Njesia Bashkiake Nr. 9, Bulevardi Zogu i Pare, QBT, Kati 7, Ap.12, Tirane, Albania	
<b>VAT No. / Regist. Number:</b>	L41730010L	
<b>E-mail:</b>	<a href="mailto:info@bwbalkans.al">info@bwbalkans.al</a>	
<b>Web Page:</b>	<a href="http://www.bwbalkans.al">www.bwbalkans.al</a>	
<b>CONTACT PERSON (MANAGER)</b>		
<b>Name:</b>	GJERGJI TAHO	
<b>Office Phone:</b>	+355 68 40 00 524	
<b>E-mail:</b>	<a href="mailto:gjergjitaho@bwbalkans.al">gjergjitaho@bwbalkans.al</a>	
<b>FINANCIAL DEPARTMENT</b>		
<b>Name:</b>	Finance dept.	
<b>Office Phone:</b>		
<b>E-mail:</b>	<a href="mailto:finance@bwbalkans.al">finance@bwbalkans.al</a>	
<b>SALES DEPARTMENT</b>		
<b>Name:</b>	Sales Dept.	
<b>E-mail:</b>	<a href="mailto:sales@bwbalkans.al">sales@bwbalkans.al</a>	
<b>BILLING DEPARTMENT</b>		
<b>Name:</b>	Finance Dept.	
<b>E-mail:</b>	<a href="mailto:billing@bwbalkans.al">billing@bwbalkans.al</a>	
<b>NOC</b>		
<b>Name:</b>	Technical Dept.	
<b>E-mail:</b>	<a href="mailto:noc@bwbalkans.al">noc@bwbalkans.al</a>	

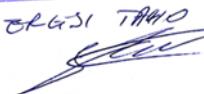
**Company:**

**Name:** \_\_\_\_\_  
**Position:** \_\_\_\_\_  
**Date:** \_\_\_\_\_

BWB Sh.p.k:

**Name: GJERGJI TAHO**  
**Position: Director**  
**Date:** \_\_\_\_\_



GJERGJI TAHO  


**BWB Sh.P.K**

Njesia Bashkiake Nr. 9, Bul.Zogu i Pare, QBT, Kati 7, Ap.12, TIRANA - Albania  
 tel. +355 69 21 40 865 mail: info@bwbalkans.al  
 VAT NUMBER L41730010L